

***Policy for handling complaints regarding Little Leagues in District 19, San Antonio, Texas.***

1. Complaint must be submitted to Texas District 19 in written format, preferably e-mail.
2. The complaint must contain all of the items listed below to be considered:
  - a. Name of individual submitting the complaint
  - b. That individual's relationship with the Little League program, i.e. coach, manager, parent, board member, etc.
  - c. A clear and concise explanation of the complaint or allegations of rules violations.
  - d. You must have already submitted this complaint to your local league's President and/or Board of Directors and are not satisfied with the result.
  - e. Include your contact information including a telephone number so that you can be contacted for additional information.
3. In order to resolve any complaint it should be understood that Little League's policy requires that the matter be handled with the local league and league's officials and that information furnished will be utilized in an attempt to resolve the issues.
4. If your complaint deals with violations of local, state or federal law, the appropriate agency or agencies should be notified and allowed to handle these types of issues.
5. A District 19 Grievance Committee has been established that will review and conduct an investigation with the local Little League in an attempt to reach a resolution.
6. Little League's Regional and International facilities and personnel will be utilized in most cases in the resolution process.
7. It should be noted that everyone understand that each Little League Program is composed of all volunteers who annually elect a Board of Directors of THEIR Little League Program to represent the membership and put on the Little League Program under the regulations of Little League Baseball in accordance with the annual Charter (franchise) with Little League Baseball, Inc..  
As such, the local league's board is responsible and reportable to the membership in all matters and shall be required to handle matters of the league with its members.

If members are not satisfied with the direction of their local Little League, it is their duty to become involved and become members of the board of directors to effect needed changes.

8. Each Little League in District 19 is a non-profit corporation registered with the State of Texas and operates as a separate entity that is required to abide by the Rules, Regulations and guidelines of Little League Baseball, Inc.

NOTE: We will not accept any anonymous complaints and/or allegations of violations. If complaints and/or allegations are to be considered valid we must have the information above in order to proceed.

Submit your complaint via e-mail to: [txdistrict19@bucktx.net](mailto:txdistrict19@bucktx.net)